



10 reasons why CARF accreditation is important to Canadian families.

1. An enhanced quality of service that supports the rights of the persons served with competent staff that are caring and committed;
2. Focus on safety, so that the people we serve are able to live safely in our home for as long as they remain with us, through regular home inspections and by ongoing training of our staff;
3. Collaborative planning to ensure our services meet the needs of the people we serve by bringing together the best of resources from the community;
4. Strong human resource practices, selecting the best possible people to provide care and providing a healthy work-life balance for our staff;
5. Commitment to training and education of our staff, so that we are able to meet the needs of the people we serve, particularly considering the growing need for quality residential care services in our communities;
6. Respecting the confidentiality of the people we serve;
7. Commitment to quality improvement through ongoing evaluation of the level of satisfaction felt about our services by the people we serve;
8. Focus on quality healthy living and infection control practices to ensure the safety of the people we serve and the staff who work with them;
9. Adherence to best practice standards, always seeking ways to deliver the best quality of care with a commitment to continuous improvement;
10. A commitment to operate within a framework of cultural and spiritual sensitivity, to ensure that the delivery of our services respect the diverse backgrounds of the people we serve.